



## EXPERIENCE the POWER of Expert Instruction On Demand

### THE VIEW **Lotus Notes and Domino 8 UPGRADE Seminar**

What if staying current with evolving Lotus Notes and Domino technologies was just as easy as watching a video?

Multimedia training offers a solution to your need for just-in-time training to bring professionals up to speed on key Lotus Notes and Domino technologies and best practices. THE VIEW multimedia training enables you to learn new skills at your own pace, in a unique and flexible way, by watching a video.

Arm your team with essential Lotus Notes and Domino technologies at a very reasonable cost! And get the same high-quality learning experience as those who attended the live event, without disturbing the progress of your day-to-day projects.

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- Reference articles
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## This multimedia training course provides expert guidance to evaluate, plan and execute your upgrade to Notes and Domino 8.

**Total training time:** 15+ hours

**Contents:** 3 course books and 3 CDs, including valuable reference articles, worksheets, checklists, and other take-home resources distributed at the live event.

**Price:** \$995.00

Shorten your learning curve and:

- Assess the impact that the biggest change to Notes/Domino in years will have on your enterprise
- Design a bulletproof upgrade plan to achieve a faster, smoother, more reliable upgrade to Lotus Notes and Domino 8
- Save time, money, and headaches with big improvements to SmartUpgrade and install packaging techniques that help ensure a smooth deployment
- Avoid unplanned downtime and disruptions to your business by following our experts' step-by-step best practices for upgrading
- Bring together business and technical requirements to gain management support and secure the budget dollars you need to accomplish your goals
- Uncover the secrets to building a budget-saving test environment, launching a successful upgrade pilot, and rolling out the new client
- Wrap your arms around the new Eclipse framework and see how your applications can be enhanced, improved, extended, and utilized in new ways

- Get the facts you need to make the right decisions every step of the way and to implement the features that are best for your environment
- Take home a CD that includes slides for every session, tools, checklists, project plans, VIEW articles, and other key Notes and Domino 8 resources

### Target Audience

Notes/Domino Administrators  
Notes/Domino Developers  
Upgrade Project Managers  
Consultants  
Network Administrators  
Notes/Messaging Specialists  
Tech/Client/Help Desk Support Specialists  
LAN/WAN Analysts  
Domino Architects  
Systems/Network Engineers  
IT Managers/Directors  
Technical Solutions Specialists  
Network Operations Managers  
Technology Managers  
Consultants

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## Instructors



### Andy Pedisich

President, Technotics

Andy has been working in IT for 23 years. His corporate focus is strategic consulting for infrastructure and messaging/collaboration systems. Recent projects have included upgrades and migration from Wintel based Domino 6.5 to Linux based 7.0.2 and the implementation of customized solutions for server monitoring and automated cluster management. Andy has designed and implemented Notes upgrade projects for major corporations for every version since v2.1.



### Chris Miller

Director of Messaging & Collaboration, Connectria

Chris Miller is the Director of Messaging and Collaboration at Connectria (a 3-time Lotus Award winner) in St. Louis, Missouri. A Domino CLI and PCLP in ND7, ND6, R5, R4 and Collaboration, and certified in IBM Lotus Workplace, Chris has been working with Domino administration since 1994. He is an advisory board member for LotusUserGroup.org and a frequent author and speaker at numerous conferences including Lotusphere and THE VIEW conferences, as well as an active blogger at [www.idonotes.com](http://www.idonotes.com).

## Session Descriptions

### Preparing for the Upgrade

Set the stage for what's to come over the next 3 days as you take a tour of the extensive new functionality in Notes and Domino 8 and determine exactly why you should (or shouldn't) upgrade. Gain insight into the upgrade strategy with a high-level overview of the impact ND8 will have on your environment. From new and improved mail and calendar features to a more efficient server, this session gathers the pieces you need to get started.

### Implementing the New Client Features in Notes 8

Delve into the new and exciting Notes 8 client and understand the differences between Basic and Standard clients so you can decide which one works best for your enterprise. Explore the ins-and-outs of the latest Notes interface including enhanced context sensitive help, multi-level undo, the vertical preview pane, instant spell check, and the new sidebar and feed reader. Learn how to take advantage of new functionality that automatically synchronizes contacts with Domino Web Access and the new consolidated search feature that enables users to pull data out of mail, calendar, personal contacts, and much more. See the latest changes to Notes mail, from mail thread management and message recall to a new spam filter template, new features in contacts, and improved Out-of-Office functionality. Plus, find out how a "ghost" calendar can keep your users from missing or double booking those important meetings.

### Optimizing Domino Server Performance with the Newest Administrative Changes

Wrap your arms around the new and enhanced features of Domino Administration to enhance server performance. Explore event-driven streaming cluster replication to reduce processing needs by propagating changes to all cluster members as they occur. Harness the power of Admin Process improvements to maximize performance by prioritizing AdminP requests and using names lists for user renames. Capitalize on changes in DDM, like the new Execute CA role to control access to corrective actions, and the new "By Database" view that lets you see all issues that have occurred with a particular database. Get the lowdown on the new On Disk Structure (ODS), how and when to upgrade existing databases, and improvements to server efficiency including settings for view indexing, compressing database design to reduce overall database size, restricting database searches, and more.

### Leveraging Messaging Enhancements to Provide Best of Breed Mail Service

This session dives into the significant changes that Domino 8 brings to your messaging environment. Make the most of SMTP enhancements to mail management, like options other than null for the reverse-path for forwarded messages, transfer and delivery delay notifications, and limits for inbound connections. Learn the ins-and-outs of the new message recall feature including global implementation with user or group exclusions, how to further control inbound mail with ambiguous name rejection, and the impact of router handling on out-of-office replies. Seize control of the inbox with configurable mail inbox maintenance settings to ensure better performance for mail files and explore the additional configuration options for spam filtering.

### Exploring the Changes to Development in ND8 and How They Impact Administration

Unlock the power of the improvements to Designer, as well as the major opportunities that the Eclipse framework brings to the table, to see how your applications can be enhanced, improved, extended, and reused in completely new ways. Take a tour of composite application basics and see how Domino is now a consumer of Web Services. Get the skinny on the new runtime Agent option "On server start" and determine its impact on your environment. Evaluate performance enhancing tools and options that developers can implement, and learn when it's appropriate to implement all this new functionality in existing applications.

### Planning, Managing, and Executing a Successful Upgrade Project

This unique session takes you through all the necessary steps for a pain-free upgrade to ND8. Discover the best ways to bring together your business and technical requirements, gain management support, and secure the budget dollars you need to accomplish all of your goals. Uncover the secrets to pulling together and training an effective team, planning proper communication between administrators and users, building a budget-saving test environment, and launching a successful upgrade pilot. Understand why a rock-solid backout plan can be the difference between a successful upgrade and a work-stopping disaster and walk away with an effective project plan skeleton, with all the major tasks already defined, that will ensure a smooth upgrade from the first server to the last client.

### Architecting a Perfect Client for a Care-Free Rollout

Get expert advice for choosing and configuring the right features so you can design a stellar model client before deploying your first production client. Uncover the facts you need to make the right decisions on deploying the Standard or Basic client, and whether or not to deploy the productivity tools, instant messaging, and other plug-ins that are available. Tap into methodologies for benchmarking your existing clients and identifying new client configurations, and be prepared with the answers to management's hard questions about performance. Find out how to manage users and keep them up to date using new policy options. Walk away armed with tons of tips and tools for designing the best set of client features for your users, including a tool to collect key hardware and software statistics for your existing clients that saves you valuable time in evaluating current client conditions.

## Session Descriptions (continued)

### Streamlining Client Deployments and Upgrades with an Arsenal of New Tools

Take advantage of the big improvements in SmartUpgrade and install packaging techniques to guarantee a smooth deployment and gain a thorough understanding of the installation process for both the Basic and Standard clients. Capitalize on the tools available, based on the Eclipse architecture, to roll out additional features and add-ins to your clients. Get the lowdown on what kind of horsepower this will require from the client through a discussion of realistic workstation hardware configurations and practical tips to make sure your client environment is ready for the upgrade. Take away a VB script wrapper for automating your installs and a client pre-install checklist to ensure readiness.

### Standardizing Application Deployment and Management

Dive into the features and plug-ins that Notes 8 offers through the Eclipse Update Manager. Utilize this new Domino-based tool to take advantage of secure and logged client updates that can be easily distributed throughout your organization. Learn to use the new update.nsf database to manage and control feature access, packages, and versioning, and effectively distribute resources to your users based on their location. Determine how to best implement site updates, whether through NRPC or a generic Eclipse update site, and see what it takes to use this tool for Sametime 7.5 provisioning as well as additional plug-ins and composite applications. Plus, take home a base site.xml example and a sample update.nsf to help jumpstart your deployment.

### Unlocking the Power of Domino 8 Directory and Security Improvements

Reap the benefits of improved security features for handling Web-based authentication, Internet password and certifier management, as well as improved integration with SSO for WebSphere and Active Directory. Leverage the enhancements in Directory management and see where to configure new features for improved performance of name lookups through settings for secondary directories, LDAP configuration options, and group membership expansion. See how to use the new DirLint tool to report on all types of inconsistencies in names. From DWA and SSO to LDAP, DA, and AES for SSL, you get a clear picture of how the changes work together and what you need to do once your upgrade is in place.

### Accelerating Domino Server Upgrades and Installations While Minimizing Downtime

Uncover the step-by-step details you need to upgrade your servers to Domino 8 using the quickest and most efficient methods available. Learn how to develop standardized installation techniques that reduce errors and ensure consistent server installations in your domain. Get critical time-saving tips on what you should do before your first server upgrade, such as prepping the new Domino 8 templates and upgrading the design of the address book. Gain insight into determining which servers to upgrade first and reducing the risk of Domino 8 features spreading across your environment before you want them to. Plus, you find out how to avoid service outages by leveraging clusters, and walk away with working scripts that help eliminate potential errors by automating server upgrades.

### What Every Administrator Needs to Know About Productivity Tools in Notes 8

Delve into the new Notes 8 productivity tools and understand how to get the most of these Open Document Format (ODF) compatible tools. Find out what they have to offer, if they make sense for your environment, and how to implement them to give your users presentation, word processing, and spreadsheet capabilities from within their Notes environment. Understand the hardware requirements necessary to add this full suite of tools to your desktops, and take a look at the features that are bundled in for free. See live demonstrations of the productivity tools, including how documents can be opened, edited, and saved in numerous other software packages. You leave this session knowing whether or not to implement these tools for better control over your documents while enabling an efficient interchange of information within your organization.

### Beyond ND8: Exploring the Functionality and Integration of the Extended Products

Notes and Domino 8 brings lots of improved functionality to the extended product family. See how Sametime 7.5 is woven into the fabric of the Notes 8 client, and compare and contrast how Sametime awareness is exposed in Notes 8 Basic vs. the Connect client found in Notes 8 Standard. Learn how Activities can be deployed as a plug-in for the Notes 8 Standard client and how authentication is performed with the Activity server. Dig into DB2 as a back-end data store for Domino 8, get vital information to determine when to choose DB2 over NSF, learn about the architectural requirements, and get tips on installation. Find out how WebSphere Portal is more tightly integrated with Domino 8 and how to configure a user's home Portal account using the new Domino Portal Integration Wizard. Finally, walk away with a graphic of the entire Domino environment of extended products.

THE VIEW  
**Lotus Notes and Domino 8**  
**UPGRADE Seminar**

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